ALARACT 062/2023

DTG: R 081150Z AUG 23

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SUBJ/ALARACT 062/2023 – REISSUANCE OF BELOW NATIONAL LEVEL, UNSERVICEABLE DEPOT LEVEL REPARABLE CARCASS RETURNS MANAGEMENT IMPROVEMENT INITIATIVE

THIS MESSAGE HAS BEEN TRANSMITTED BY JSP ON BEHALF OF HQDA, DCS, G-4

- 1. (U) REFERENCES:
- 1.A. (U) AR 710-1, CENTRALIZED INVENTORY MANAGEMENT OF THE ARMY SUPPLY SYSTEM
- 1.B. (U) AR 710-2, SUPPLY POLICY BELOW THE NATIONAL LEVEL
- 1.C. (U) AR 735-5, PROPERTY ACCOUNTABILITY POLICIES
- 1.D. (U) AR 750-1, ARMY MATERIEL MAINTENANCE POLICY
- 2. (U) THE PURPOSE OF THIS MESSAGE IS TO REISSUE CRITICAL GUIDANCE THAT SETS CONDITIONS FOR ENSURING AND EXPEDITING THE RETURN OF UNSERVICEABLE DEPOT LEVEL REPARABLE (DLR) CARCASSES, CRITICAL TO U.S. ARMY READINESS, TO MAINTENANCE DEPOTS FOR REPAIR THROUGH EFFECTIVE MANAGEMENT AND BY ADHERING TO STANDARDS.
- 3. (U) BACKGROUND: DELAYS IN THE RETURN (OR NON-RETURN) OF UNSERVICEABLE DLR CARCASSES FROM FIELD UNITS HAVE LED TO SHORTAGES AT DEPOT LEVEL REPAIR LINES WHICH IMPACTS EQUIPMENT READINESS AND INCREASES DLR PROCUREMENT AND REPAIR COSTS. GLOBAL COMBAT SUPPORT SYSTEM—ARMY (GCSS—ARMY) PROVIDES UNPRECEDENTED VISIBILITY INTO BOTH SUPPLY AND MAINTENANCE FUNCTIONS WHICH PRESENTS AN OPPORTUNITY TO IMPROVE UNSERVICEABLE DLR CARCASS RETURNS MANAGEMENT OVER WHAT COULD BE ACCOMPLISHED UNDER LEGACY SUPPLY AND MAINTENANCE SYSTEMS. GCSS-ARMY'S FULL POTENTIAL MUST BE LEVERAGED IN ORDER FOR THE U.S. ARMY TO RETURN TO A CULTURE OF INTENSIVE AND DELIBERATE UNSERVICEABLE DLR CARCASS RETURNS MANAGEMENT.
- 4. (U) END STATE: SERVICEABLE DLRS ARE AVAILABLE TO MEET THE READINESS NEEDS OF THE ARMY BECAUSE COMMANDERS AND LEADERS ARE OVERSEEING AND DRIVING SUSTAINABLE PROCESSES AND PROCEDURES THAT MAXIMIZE THE UNSERVICEABLE DLR RETURN RATE AND EXPEDITE CARCASSES THROUGH THE

REVERSE PIPELINE FOR REPAIR AND RETURN TO THE SUPPLY SYSTEM.

- 5. (U) GUIDANCE CONTAINED IN THIS MESSAGE IS APPLICABLE TO ALL ARMY COMMANDS (ACOMS), ARMY SERVICE COMPONENT COMMANDS (ASCCS), DIRECT REPORTING UNITS (DRUS), AND THE RESERVE COMPONENTS (RCS).
- 6. (U) ALL STANDARDS SET WITHIN THIS MESSAGE ARE MEASURED AT THE 85TH PERCENTILE AND IN CALENDAR DAYS. MEASURING AT THE 85TH PERCENTILE ALLOWS FOR MINOR EXTENUATING CIRCUMSTANCES SUCH AS LONG WEEKENDS, HOLIDAYS, OR NON-WORKDAYS.
- 7. (U) IN ORDER TO MAXIMIZE THE UNSERVICEABLE DLR CARCASS RETURN RATE AND EXPEDITE CARCASSES THROUGH THE REVERSE PIPELINE, COMMANDERS AND LEADERS MUST:
- 7.A. ELIMINATE TO THE MAXIMUM EXTENT POSSIBLE ALL NON-VALUE ADDED PROCESSES, PROCEDURES, AND EXTRANEOUS TO U.S. ARMY POLICY PAPERWORK RELATED TO UNSERVICEABLE DLR CARCASS RETURNS.
- 7.B. ENSURE ALL ELEMENTS OF THE UNSERVICEABLE DLR CARCASS REVERSE PIPELINE SUPPORT, TO THE MAXIMUM EXTENT POSSIBLE, THE RETURN OF CARCASSES ON AN "ON DEMAND" BASIS.
- 7.C. ENSURE SHOP CLERKS "DO NOT" REQUISITION DLR REPLACEMENTS AS INITIAL ISSUE AND "DO" RECEIVE ALL SERVICEABLE DLRS REQUISITIONED FROM THE SUPPLY SYSTEM INTO GCSS-ARMY AND MAINTAIN THEM AS ON HAND INVENTORY UNTIL CONSUMED TO A WORK ORDER OR RETURNED BACK TO THE SUPPLY SYSTEM. THE RECEIVING STANDARD IS LESS THAN OR EQUAL TO 2 DAYS FROM INBOUND DELIVERY FOR STOCK TRANSPORT ORDERS; SAME AS ACTUAL DELIVERY DAY FOR DEDICATED/DIRECT SHIPMENT PURCHASE ORDERS. FOLLOW PARAGRAPH 7.L.2. WHEN THE LOCATION OF THE DLR BEING REPLACED IS UNKNOWN AT THE TIME REQUISITION. LOST OR DAMAGED DLRS DO NOT JUSTIFY REQUISITIONS FOR INITIAL ISSUE.
- 7.D. ENSURE ALL MAINTENANCE AND SUPPLY ACTIONS INVOLVING DLR REPLACEMENT ARE PROPERLY RECORDED (CONSUMED AND UNSERVICEABLE CARCASS RETURNED) TO WORK ORDERS IN GCSS-ARMY. THE SEQUENCE IN WHICH CONSUMPTION AND CARCASS RETURN OCCURS IS NOT RELEVANT. IF MAINTAINERS REMOVE THE UNSERVICEABLE DLR CARCASS BEFORE ITS REPLACEMENT IS AVAILABLE FOR CONSUMPTION, THEN THE CARCASS MUST BE RETURNED TO THE WORK ORDER AND IMMEDIATELY PROCESSED FOR RETURN TO THE SUPPLY SYSTEM THROUGH THE SUPPLY SUPPORT ACTIVITY (SSA).
- 7.E. POST UNSERVICEABLE DLR CARCASS REMOVAL FROM THE EQUIPMENT OR AFTER COMPLETION OF TESTING, WHEN APPLICABLE; ENSURE MAINTAINERS EXPEDITE THE RETURN OF DLR CARCASSES TO SHOP CLERKS "TURN-IN READY" IN

ACCORDANCE WITH REFERENCE C. THE STANDARD FOR RETURNING THE CARCASS TO THE SHOP CLERK IS LESS THAN OR EQUAL TO 2 DAYS FROM REMOVAL OR COMPLETION OF TESTING WHEN APPLICABLE.

- 7.F. ENSURE SHOP CLERKS RETURN UNSERVICEABLE DLR CARCASSES TO THEIR CORRESPONDING WORK ORDERS AND EXPEDITE THE RETURN OF THE CARCASSES TO THE SSA FOR TURN-IN. THE STANDARD FOR RETURNING CARCASSES TO WORK ORDERS FOLLOWED BY RETURN TO THE SSA FOR TURN-IN IS LESS THAN OR EQUAL TO 2 DAYS (30 DAYS FOR RCS) FROM THE RECEIPT OF THE CARCASS FROM THE MAINTAINER. ADDITIONAL DAYS ARE AUTHORIZED ONLY WHEN ACCESS TO THE SSA IS TEMPORARILY UNAVAILABLE.
- 7.G. SSAS RECEIVE IN GCSS-ARMY AND EXPEDITE THE RETURN OF UNSERVICEABLE DLR CARCASSES TO THE INSTALLATION SSA. THE STANDARD FOR RECEIVING AND MOVING THE CARCASSES TO THE INSTALLATION SSA IS LESS THAN OR EQUAL TO 2 DAYS FOR ACTIVE COMPONENT, CONTINENTAL UNITED STATES (CONUS) BASED SSAS (30 DAYS RC OR OUTSIDE CONTINENTAL UNITED STATES (OCONUS) BASED SSAS). ADDITIONAL DAYS ARE AUTHORIZED ONLY WHEN ACCESS TO THE INSTALLATION SSA IS TEMPORARILY UNAVAILABLE.
- 7.H. ENSURE INSTALLATION SSAS RECEIVE THE UNSERVICEABLE DLR CARCASSES FOR NATIONAL LEVEL DISPOSITION THE SAME DAY AS RECEIVED FROM THE SUPPORTING SSA.
- 7.I. SPECIFIC TO THE U.S. ARMY MATERIEL COMMAND, ENSURE NATIONAL LEVEL ITEM MANAGERS ARE PRE-POSITIONING AUTOMATIC RETURN DISPOSITION IN GCSS-ARMY TO THE MAXIMUM EXTENT POSSIBLE. DLRS NOT QUALIFYING FOR AUTOMATIC RETURN WILL ALSO NOT TRIGGER AUTOMATIC DISPOSITION FOR SHIPMENT TO THE RETURN, MAINTENANCE DEPOT. THE STANDARD FOR NATIONAL LEVEL MANAGERS TO PROVIDE THIS MANUAL DISPOSITION IS LESS THAN OR EQUAL TO 3 DAYS. ADDITIONAL DAYS, NOT TO EXCEED 30 IN ACCORDANCE WITH REFERENCE A, ARE AUTHORIZED UNDER EXTENUATING CIRCUMSTANCES.
- 7.J. ENSURE INSTALLATION SSAS EXPEDITE THE SHIPMENT OF UNSERVICEABLE DLR CARCASSES BACK TO MAINTENANCE DEPOTS UPON RECEIPT OF DISPOSITION. THE STANDARD FOR THE INSTALLATION SSA TO HAND THESE SHIPMENTS OFF TO THE INSTALLATION TRANSPORTATION OFFICE IS LESS THAN OR EQUAL TO 5 DAYS. ADDITIONAL DAYS ARE AUTHORIZED, NOT TO EXCEED 30, ONLY WHEN CUSTOMS AND AGRICULTURAL INSPECTION PREPARATIONS ARE REQUIRED.
- 7.K. ENSURE UNSERVICEABLE DLR CARCASS SHIPMENTS ARE ASSIGNED THE CORRECT TRANSPORTATION PRIORITY IN ACCORDANCE WITH REFERENCE B IN ORDER TO AFFECT THE APPROPRIATE VELOCITY AND MODE BACK TO THE DEPOT. AUTOMATIC RETURN DLRS CODED E OR N WILL BE ASSIGNED TRANSPORTATION PRIORITY ONE WITH TRANSIT TIMES OF 35 DAYS OR LESS FOR SHIPMENTS ORIGINATING IN CONUS AND 49 DAYS OCONUS; CODE C, S, OR M WILL BE ASSIGNED

TRANSPORTATION PRIORITY TWO WITH THE SAME AFOREMENTIONED TRANSIT TIMES; CODE R AND NON-AUTOMATIC RETURN DLRS WILL BE ASSIGNED TRANSPORTATION PRIORITY THREE WITH TRANSIT TIMES OF 35 DAYS OR LESS CONUS AND 90 DAYS OCONUS.

- 7.L. UNTIL SUCH TIME THAT GCSS-ARMY CAN BE CONFIGURED TO TRACK OVERDUE UNSERVICEABLE DLR CARCASSES FROM THE USING UNIT AT THE TIME THE FAULT IS IDENTIFIED, ENSURE THAT MATERIAL MANAGERS CONDUCT, AT A MINIMUM, QUARTERLY REVIEWS WITH EXECUTION MANAGERS TO RECONCILE AND OBTAIN THE STATUS OF OVERDUE CARCASSES USING GCSS-ARMY'S OVERAGED REPARABLE REPORT (ZOAREP), WHICH IS BASED ON SERVICEABLE DLR ISSUES FROM A SUPPORTING SSA (OR WHEN APPLICABLE, DEDICATED/DIRECT SHIPMENTS/RECEIPTS FROM NATIONAL). IN ACCORDANCE WITH REFERENCE A, CARCASSES ARE OVERDUE FOR USING UNIT RETURN TO THE SSA AFTER MORE THAN 10 DAYS (30 DAYS RCS) HAVE ELAPSED SINCE SSA ISSUE (OR SHIPMENT/RECEIPT FROM NATIONAL). THE INTENT OF THIS REVIEW IS TO ENSURE ALL OVERDUE CARCASSES ON THE GCSS-ARMY ZOAREP REPORT ARE TRACEABLE TO PENDING MAINTENANCE OR MAINTAINER/SHOP CLERK RETURN ACTIONS.
- 7.L.1. ACOM, ASCC, DRU, AND RC COMMANDERS WILL SET THE POLICY FOR THEIR AREA OF RESPONSIBILITY PERTAINING TO THE DELETION OF ANTICIPATED RETURNS FROM THE ZOAREP. IN ORDER TO ENSURE USING UNIT COMMANDERS AND LEADERS HAVE AN ACCURATE SIGHT PICTURE IN ZOAREP OF OVERDUE CARCASSES THAT THEY OWE, DELETION FROM ZOAREP SHOULD BE CONSIDERED WHEN THE OVERDUE CARCASS CANNOT BE TRACED TO PENDING MAINTENANCE OR RETURN ACTIONS AND EITHER THE SERVICEABLE REPLACEMENT IS AVAILABLE IN UNIT STOCK WITHOUT A CURRENT WORK ORDER REQUIREMENT OR CAN BE TRACED TO AN EXCESS TURN-IN UNDER SERVICEABLE OR UNSERVICEABLE CONDITION.
- 7.L.2. WHEN THE CONDITIONS IN 7.L.1 DO NOT APPLY, A MEMORANDUM OF JUSTIFICATION FROM THE USING UNIT BATTALION COMMANDER OR ABOVE IS REQUIRED TO SUPPORT DELETION FROM ZOAREP. IF NEGLIGENCE OR WILLFUL MISCONDUCT IS SUSPECTED, THEN FOLLOW U.S. ARMY POLICY IN ACCORDANCE WITH REFERENCE D. OFFICES RESPONSIBLE FOR EXECUTING THIS RECONCILIATION AND/OR DELETION FROM ZOAREP WILL RETAIN JUSTIFICATION MEMORANDUMS ON FILE IN PAPER OR ELECTRONIC FORMAT FOR 2 YEARS.
- 7.M. ENSURE AND IMPLEMENT THE NECESSARY OVERSIGHT REQUIRED TO EFFECTIVELY MONITOR AND RESOLVE ISSUES ASSOCIATED OVERDUE UNSERVICEABLE DLR CARCASSES DURING LOGISTICS READINESS REVIEWS.
- 8. (U) THE POINT OF CONTACT FOR THIS MESSAGE IS MR. MIKE WILSON (DALO-SPS), (703) 614-0927, OR MICHAEL.R.WILSON111.CIV@ARMY.MIL.
- 9. (U) THIS ALARACT MESSAGE EXPIRES ON 4 AUGUST 2024.